

Launch Your Hospitality Career With Victoria's Best Government-Funded Hospitality Training – Complete Hospitality Training

Canonical:

<https://cht.edu.au/news/launch-your-hospitality-career-with-victorias-best-government-funded-hospitality-training/>

Details:

"Best" is not a claim a training provider can substantiate about itself, so this page does not argue it. What it can do is set out exactly what a first hospitality qualification contains, what it leads to, and whether Victorian government subsidy is likely to apply to you — all of it checkable against the training package, the funding contract and the award library rather than against marketing copy.

Government-subsidised training in Victoria runs through Skills First , and we hold a Victorian VET Funding Contract under it and appear on the published Skills First training providers list. Check that on the state's own list rather than on any provider's website. We have held RTO code 3722 since 1 June 1994 , and our current registration period runs from 1 July 2025 to 30 June 2032 under the Australian Skills Quality Authority.

The Certificate IV focus of this guide

Our original article centres on SIT40422 Certificate IV in Hospitality for people moving toward supervision. Its nine core units include coaching, rostering and leading people. Those are a different set of responsibilities from serving one table or running one station. The qualification may suit someone aiming at a supervisory role in a restaurant, bar, accommodation or events setting; it is not a promise of a manager's job on graduation. Ask us about the current course delivery, practical assessment, intake and whether any Skills First subsidy applies to your enrolment before treating a 2025 article as a current offer.

The pathway below starts at Certificate III to show how learners often reach that supervisory step. Someone with existing industry experience should also ask about recognition of prior learning and credit transfer rather than automatically repeating foundational training.

Where a hospitality career actually starts

There are two entry qualifications, and they are not the same size or the same shape. This is the comparison that matters most when you are starting out.

	SIT30622 Certificate III in Hospitality	SIT30722 Certificate III in Hospitality (Restaurant Front of House)
Total units	15	20
Core	6	9
Elective	9	11

Core ratio	40%	45%
RSA SITHFAB021	Elective	Core
Food safety SITXFSA005	One of two hygiene options	Core
Cash handling SITXFIN007	Elective	Core
Hygiene elective group	Yes — pick SITHIND005 or SITXFSA005	No group — hygiene is core
Entry requirements	None	None
Delivered	All eight states and territories	All eight states and territories

The five extra units in SIT30722 are not padding. They are the ones a restaurant actually needs: alcohol service, food safety and taking payment, all mandatory rather than optional. If you know you want restaurant floor work, that is the qualification. If you want to keep accommodation, gaming or kitchen options open, SIT30622 with its nine electives is the more flexible instrument.

Below those sit two Certificate IIs, and they are frequently confused: SIT20322 is Certificate II in Hospitality and SIT20421 is Certificate II in Cookery . Both are current and on scope. Neither is a newer version of the other, so picking the wrong one puts you on the wrong line from day one.

What SIT30622 has in its core

Six units: SITHIND006 Source and use information on the hospitality industry, SITHIND008 Work effectively in hospitality service, SITXCCS014 Provide service to customers, SITXCOM007 Show social and cultural sensitivity, SITXHRM007 Coach others in job skills, SITXWHS005 Participate in safe work practices.

Then one unit from Group A (Hygiene) — either SITHIND005 Use hygienic practices for hospitality service or SITXFSA005 Use hygienic practices for food safety. Then six from Group B (Hospitality) , which spans accommodation services, client and customer service, commercial cookery and kitchen operations, food and beverage, food safety and gaming. Then two more from Group B, Group C, elsewhere in the SIT package, or any other current training package or accredited course.

That structure is why two people can both hold SIT30622 and be equipped for very different jobs. Ask which electives a provider actually delivers before you enrol — it is most of the qualification.

What SIT30722 has in its core

Nine units: SITHFAB021 Provide responsible service of alcohol, SITHIND006 , SITHIND008 , SITXCCS014 , SITXCOM007 , SITXFIN007 Process financial transactions, SITXFSA005 , SITXHRM007 and SITXWHS005 . Its electives include SIRXCEG008 Manage disrespectful, aggressive or abusive customers, and the full food and beverage range.

What it leads to next

The ladder above a Certificate III, on our scope:

Step	Code	Units	Core	Named roles
Supervision	SIT40422 Certificate IV in Hospitality	21	9	Bar, food and beverage, front office, housekeeping or

				gaming supervisor or team leader; concierge; duty manager; shift manager
Kitchen leadership	SIT40521 Certificate IV in Kitchen Management	33	27	Chef, head chef
Management	SIT50422 Diploma of Hospitality Management	28	11	Departmental or small business manager
Events	SIT50322 Diploma of Event Management	20	13	Event management
Outside hospitality	BSB40520 Certificate IV in Leadership and Management	12	5	Portable leadership credential

Three of the nine core units in SIT40422 are HR units — SITXHRM007 , SITXHRM008 Roster staff and SITXHRM009 Lead and manage people. That is the qualification that changes your job description rather than your competence at the same job.

The award you will actually be paid under

This matters on your first payslip, and it is decided by the premises, not your job title . There are four awards in play, and three of them carry the classification floor that makes a qualification worth money.

Award	Code	Premises it covers	Level 4 floor?
Hospitality Industry (General)	MA000009	Hotels, pubs, taverns, motels, resorts, casinos, caterers, accommodation	Yes
Registered and Licensed Clubs	MA000058	Not-for-profit registered clubs — RSL, bowls, golf, sporting, community	Yes
Restaurant Industry	MA000119	Standalone restaurants, cafes, night clubs , reception centres, roadhouses	Yes
Fast Food Industry	MA000003	Takeaway, food courts, food sold mainly to be eaten away from the counter	No

Under MA000009 , MA000119 and MA000058 , a relevant AQF Certificate III or higher, used at work, sets a minimum classification of Level 4 . The fast food award has no equivalent provision. Three details, because this is a pay entitlement rather than a courtesy: MA000009 and MA000119 require you to actually make use of the skills derived from those competencies, so it is not automatic on completion; MA000058 omits the words "or higher" and adds that the Fair Work Commission may require the employee to demonstrate they utilise the relevant skills; and the dispute route differs — clause 40 under MA000009 , clause 34 under MA000119 , referral to the Fair Work Commission under MA000058 .

Two coverage traps. Clubs are not MA000009 — clause 4.4(d)(i) of that award expressly excludes clubs registered or recognised under State or Territory legislation, so a registered club sits under MA000058 , and only where it is both registered under a liquor, gaming, associations or corporations statute and operating not-for-profit for members and the community. And night clubs are not MA000058 — a night club is commercial, so it falls under MA000119 . A food-court outlet is MA000003 ; the cafe two doors down with tables is MA000119 , because the test is sit-down service rather than the menu.

No pay rates are published here, because award rates re-set every 1 July; use the Fair Work Ombudsman's Pay and Conditions Tool with the correct award code. See working hours, rosters and public holidays and superannuation, tax and payslips .

The limit that catches most people on funding

Government subsidy is not automatic, and it is not for everyone. Whether a course is subsidised for you depends on your circumstances, not on the course.

The three threshold requirements: you must be an Australian citizen, a permanent visa holder or a New Zealand citizen ; you must enrol and commence within the contracted window, currently through to 31 December 2026 inclusive; and you must undertake all training and assessment while physically present in Victoria or in a listed border-region postcode. There is no general online or interstate concession for a funded student.

Then the gate that disqualifies most enquiries: if you are 20 or over at the reference date , you must not already hold a qualification higher than Certificate I . Someone with a Diploma or a degree in an unrelated field will generally find a Certificate III is not subsidised for them. The rule is about the level you hold, not its relevance.

There are also volume limits — a maximum of two subsidised AQF qualifications and two subsidised skill sets per calendar year, plus no more than two subsidised programs at once. The count is on commencement , not completion, and a course merely scheduled to start later in the same year already counts. Foundation Skills are excluded. One practical consequence: the count has to be checked live at enrolment rather than reconciled at the end of the year, because the place is used up the moment a later commencement is booked. And because we hold a large number of short, licensing-linked skill sets — RSA, Food Safety Supervision, Food Handling, Espresso Machine Operation — someone stacking short courses reaches the two-skill-set ceiling quickly, often without realising a subsidised place was spent.

If you are eligible, two mechanisms can reduce the fee and neither is discretionary. A concession must be offered to eligible students, capped at no more than 20% of the standard tuition fee . A full fee waiver must be offered to Aboriginal and Torres Strait Islander students, Youth Access Initiative students, students from the Judy Lazarus Transition Centre, and young people on community-based orders.

Check your own position against the Victorian Government's own online eligibility indicator — that is the authoritative source — then ask the provider to confirm in writing. Under the contract it is the provider , not the department, that determines eligibility and carries the evidentiary burden, which is why enrolment asks for documents rather than taking your word. Eligibility to enrol and eligibility for subsidy are different questions: you may be able to enrol fee-for-service while being ineligible for a funded

place.

If you are still at school, or under 17

This is the clearest illustration of the enrol-versus-subsidy distinction, and it has two separate layers.

Layer one, the subsidy. Under clause 2.11 of the funding contract, a student enrolled in any school — government, non-government, independent or Catholic — is not eligible for a Skills First subsidy unless they are a school-based apprentice or trainee. That is a subsidy rule only. Such a student is not barred from enrolling and paying fees .

Layer two, school attendance. A person under 17 at commencement needs an exemption from school attendance , unless they are a school-based apprentice or trainee or have completed Year 12 or its equivalent. The exemption is specific:

Requirement	Detail
Load	Full-time training — at least 25 hours per week , excluding travel, term breaks and public holidays — or training combined with employment
Content	Must identify the provider and the training
Who signs	The Regional Director where the person has not completed Year 10 or has never enrolled in a Victorian school; the school principal or the Regional Director where Year 10 is complete
Provider duty	Sight the exemption and retain it

There is a further duty on the provider after enrolment. If an under-17 exemption student stops attending, or completes while still under 17 , the provider must notify the Department of Education Regional Office and, where applicable, the student's previous Victorian school. So the exemption is not a one-off piece of paperwork; it creates an ongoing reporting relationship.

Our RSA accepts enrolments from age 15 , and a 15-year-old is almost certainly still at school, so that enrolment is fee-for-service.

For the full mechanics, see the deep dive into Victorian funded training .

Victoria only

This is worth stating plainly because we operate in more than one state.

Victoria — we hold a Skills First VET Funding Contract. Subsidised training is available to eligible students.

Outside Victoria, including New South Wales — delivery is fee-for-service . There is no Victorian government subsidy attached.

So a Sydney-based student reading about "government funded hospitality training" should understand that the funding referred to is Victorian. The training is the same; the subsidy is not available.

Delivery is also not uniform, and the scope record carries no state field, so it has to come from the provider: SIT30622 , SIT30722 , SIT40422 , SIT20421 and all the business and community services qualifications are delivered in all eight states and territories; SIT20322 in SA, VIC and WA; SIT30821 Commercial Cookery in SA, TAS, VIC and WA; SIT40521 Kitchen Management in VIC and WA; and both Diplomas in Victoria only .

What is on our scope

Subsidy applies to nationally recognised training, so what is actually available matters. We hold 17 current qualifications , 81 current skill sets and 579 current units , every component at extent deliver and assess — considerably more than the website markets. The unadvertised qualifications include four BSB business qualifications (BSB30120 , BSB40120 , BSB40520 , BSB50120) and three CHC community services qualifications: aged care, individual support, and leisure and health. The skill sets reach wider again, across hospitality, business and cyber, community services, health and infection control, retail, creative arts and horticulture.

One caveat: SIR30216 Certificate III in Retail is on the scope record but passed its end date on 28 June 2024 , so it is not an available option.

If what you want is not on the marketed list, ask anyway. See all courses and the workplace training pages .

Victorian RSG is free approved training: online modules through RSG Online and venue-arranged sessions with venue support workers. National SITHGAM training does not replace it. See the official training requirements and our RSG guide .

What happens before you enrol

Enrolment is not the first step. Every learner completes a pre-training review , and the obligation has a named source: Standard 2.2 of the Outcome Standards for RTOs , which requires that "VET students are advised, prior to enrolment, about the suitability of the training product for them, taking into account the student's skills and competencies." Its performance indicators require the RTO to review, before enrolment , a prospective student's skills and competencies including their language, literacy and numeracy proficiency and digital literacy , and to take account of individual requirements including physical skills, prior experience, prerequisites and entry requirements .

Name that instrument when you check it. The National Code 2018 also has a Standard 2.2 , but it governs the assessment of an overseas student's English, qualifications or work experience for course entry — a different provision for a different cohort.

Our own conditions, which are not regulatory requirements

Alongside the Standards, we set our own enrolment conditions, and we are the authority on those. The following is our policy, not a rule imposed by a regulator:

Our own condition	Detail
LLN expectation	Learners are expected to have language, literacy and numeracy skills at around ACSF Level 3 , described as equivalent to senior secondary school level, across multiple qualifications we offer including Certificate III and Certificate IV in hospitality, business, and leadership and management
LLN assessment	An LLN assessment is completed during application and enrolment, to determine the learner's ACSF level, identify support needs and inform the training strategy
Where it sits	Inside our Pre-Training Review , which is also where RPL and credit-transfer opportunities are

	identified
Minimum age	16 at commencement, for our qualifications

ACSF Level 3 is an expectation rather than a barrier: the point of assessing it at application is to identify the support a learner needs, not to screen them out. If your reading, writing or numeracy is a concern, raise it at the pre-training review rather than after the first assessment task.

Questions to ask before enrolling

Am I eligible for a subsidised place, given my residency and what I already hold?

Does a concession or a full fee waiver apply to me?

What is the fee, as an itemised invoice separating tuition, administration and amenities?

Is this qualification delivered in my state ?

Which electives will I actually do? In SIT30622 that is nine of fifteen units.

Can recognition of prior learning shorten the course, and how does that affect the fee?

What does the work placement require of me in unpaid hours, travel and accommodation?

What is not included — materials, uniforms, re-assessment, certificate re-issue?

What does the LLN assessment involve, and what support is available if it identifies a need?

RPL is consistently under-used, and it is raised at the pre-training review required by Standard 2.2 of the Outcome Standards for RTOs. See course enquiry or submit an expression of interest .

About us

We are Complete Hospitality Training , RTO 3722, CRICOS 04242E. Level 3, 28 Elizabeth Street, Melbourne VIC 3000, and 410 Elizabeth Street, Surry Hills NSW 2010. Contact melbourne@cht.edu.au or +61 3 9654 1554 .

We link to the relevant course and regulatory sources in this guide. Check those sources for current requirements, and confirm course availability, delivery, fees and entry requirements with us before enrolling.

Source records and further guidance

We link the unit records and regulator guidance relevant to this page below. Check the current source before making an enrolment, licensing or employment decision.

SIT30622 Certificate III in Hospitality

SIT30722 Certificate III in Hospitality (Restaurant Front of House)

SITXFSA005 Use hygienic practices for food safety

SIT20322 Certificate II in Hospitality

SIT20421 Certificate II in Cookery

Responsible Service of Alcohol training requirements (Victoria)

Food Safety Supervisor certificate requirements (New South Wales)

Responsible Service of Gaming (RSG) training requirements (Victoria)

Hospitality Industry (General) Award 2020 (MA000009)

Restaurant Industry Award 2020 (MA000119)

Skills First (Victoria) — VET Funding Contract obligations

National Code of Practice for Providers of Education and Training to Overseas Students 2018 — Standards 1 to 11

Outcome Standards for Registered Training Organisations 2025 (full text)

Unique Student Identifier (USI) requirements for RTOs

Is this Victoria's best government-funded hospitality training?

That is not a claim a provider can substantiate about itself, and this page does not defend it. What is checkable is the unit structure of each qualification, where it is delivered, and whether you personally qualify for subsidy.

Are you actually government funded?

In Victoria, yes — it holds a Skills First VET Funding Contract and appears on the published provider list. Outside Victoria, delivery is fee-for-service.

What will the qualification be worth in pay terms?

Under MA000009, MA000119 and MA000058, a relevant AQF Certificate III or higher used at work sets a minimum classification of Level 4 — so in hotels and pubs, in restaurants and cafes, and in not-for-profit registered clubs. The fast food award MA000003 has no equivalent provision. Under MA000009 and MA000119 you must also be making use of the skills.

Does that mean my course is free?

No. Subsidised is not free. A student contribution generally applies, a concession caps tuition at no more than 20% of the standard fee, and four specific cohorts receive a full waiver.

Why might I not be eligible?

Most commonly because you are 20 or over and already hold a qualification higher than Certificate I. Other reasons: residency status, being enrolled at a school, studying outside Victoria, or already having commenced two subsidised qualifications this calendar year.

Who decides whether I am eligible?

The provider determines eligibility and holds the evidence for that decision. Check your own position first against the Victorian Government's online eligibility indicator, then get the provider's answer in writing.

Does a short course use up one of my subsidised places?

Yes, from the skill-set allowance. Two subsidised skill sets per calendar year, counted on commencement rather than completion, and a skill set merely scheduled to start later in the same year already counts. Because we hold many short licensing-linked skill sets, someone stacking RSA, food safety and coffee courses can reach the ceiling in a single year. Ask for the count to be checked live at enrolment.

I am 16 and still at school. Can I enrol?

You can enrol and pay fees. You will not get a Skills First subsidy: clause 2.11 makes a student enrolled in any school — government, non-government, independent or Catholic — ineligible unless they are a school-based apprentice or trainee. Under 17 at commencement you also need an exemption from school attendance, which requires full-time training of at least 25 hours per week excluding travel, term breaks and public holidays, or training combined with employment. It must identify the provider and the training, and is signed by the Regional Director, or by the school principal or Regional Director where Year 10 is complete. The provider must sight and retain it, and must notify the Department of Education Regional Office if you stop attending or finish while still under 17.

Is there a minimum age?

As our own policy rather than a regulatory rule, the minimum age at commencement for our qualifications is 16.

Do I need a particular level of English or maths?

Standard 2.2 of the Outcome Standards for RTOs requires the pre-training review to consider language, literacy and numeracy proficiency and digital literacy, alongside physical skills, prior experience, prerequisites and entry requirements. Separately, as our own policy, we expect LLN skills at around ACSF Level 3 — described as equivalent to senior secondary school level — and runs an LLN assessment during application and enrolment to determine your ACSF level, identify support needs and shape the training strategy.

Which Certificate III should I start with?

If you want restaurant floor work, SIT30722 — 20 units, with RSA, food safety and cash handling as core. If you want to keep options open across accommodation, gaming and kitchen work, SIT30622 — 15 units with nine electives. Neither has entry requirements.

Is SIT20322 the same as SIT20421?

No. SIT20322 is Certificate II in Hospitality; SIT20421 is Certificate II in Cookery. Both are current on scope and they are different qualifications.

Which award will cover me at a club?

MA000058 Registered and Licensed Clubs, not MA000009 — the hospitality award expressly excludes registered clubs. The club must also be operating not-for-profit for members and the community. A night club is commercial, so that is MA000119.

Do I need an RSA before I start?

Not to enrol. In SIT30722 SITHFAB021 is core, so you will do it as part of the course. In Victoria remember the unit alone is not the certificate: you also need the Liquor Control Victoria Learning Hub pre-training survey, the SHARPR module and a post-training survey through an approved provider. See RSA ([/rsa/](#)).

Will the course make me a Food Safety Supervisor?

No. SITXFSA005 is a hygiene unit; a Food Safety Supervisor certificate is a separate instrument that must have been issued within the immediately preceding five years. In New South Wales it must come from a provider on the NSW Food Authority's approved list, and we are not on that list.

Can I get funding for a short course?

Skill sets are counted separately from qualifications, with their own limit of two per calendar year based on commencements. We hold 81 current skill sets, including SITSS00071 Responsible service of alcohol, SITSS00068 Food Handling, SITSS00069 Food Safety Supervision and SITSS00080 Espresso Machine Operation, so the constraint is the annual limit rather than availability.

What if I do not finish?

You receive a Statement of Attainment for the units you completed, carrying the full title and national code of each one, and those units credit-transfer into a future enrolment. Nothing completed is wasted.

When will I get my certificate?

Within 30 calendar days of the completion of your assessment, provided you were assessed as competent and all agreed fees are paid. Your USI must not be printed on the document.

Do I need a USI?

For nationally recognised training, a USI is generally required before your qualification or Statement of Attainment can be issued, unless an applicable exemption applies. We can explain the requirements for your enrolment. See the official USI exemption guidance (<https://www.usi.gov.au/students/create-your-usi/exemptions-usi>). Creating a USI is free; recover an existing one rather than creating another.

Where do I compare all the options?

Your guide to selecting the right hospitality course ([/news/your-guide-to-selecting-the-right-hospitality-course-for-you/](#)) works through the decision in order, and how far can a hospitality qualification take you ([/news/how-far-can-hospitality-qualification-take-you/](#)) sets out every qualification on scope with its unit count and core ratio.