

Sitemap - Complete Hospitality Training

Canonical: <https://cht.edu.au/sitemap/>

Details:

This site has 166 pages : 49 pages about the provider and its courses, and 117 articles . Every one of them is accounted for on this page, and every one now carries content. Nothing is held behind a search box or a form.

Complete Hospitality Training is a registered training organisation, RTO 3722 , registered since 1 June 1994 , with a current registration period running 1 July 2025 to 30 June 2032 under the Australian Skills Quality Authority. CRICOS provider code 04242E . Legal name Complete Hospitality Training (Vic) Pty Ltd , ABN 27 006 947 262 .

How to use this page. Course and qualification pages carry the national codes, unit counts, packaging rules and delivery position — those are the pages to read for what a credential actually contains. The articles explain the surrounding questions. Where the two disagree, prefer the course page; where either disagrees with training.gov.au or a state regulator, those win.

What the provider's scope actually holds , from the National Register: 17 current qualifications , 81 current skill sets and 579 current units , every component at extent "deliver and assess", across 16 training packages. This site describes the subset CHT actively delivers. One qualification on the scope list, SIR30216 Certificate III in Retail , carries an end date of 28 June 2024 and is not available.

Start here

| Page | What is on it | | --- | --- | | Home | Who we are, our registration facts, and where we deliver | | All courses | The qualifications we deliver and the individual units taken as short courses | | News and guides | All 117 articles, grouped into twelve subjects | | Responsible Service of Alcohol | One national unit, SITHFAB021 , under eight separate state and territory liquor regimes | | Student toolkit | What you need at each stage: the USI, code-reading, prerequisites, your documents | | Resources | The government systems that hold most of what a student needs, and a route into every cluster | | Policies | What an RTO must have under the Standards, and what you can ask for | | Contact | Enquiries routed by purpose, and what to have ready for each | | Expression of interest | Registers you for a course without committing you to it | | Skills assessment | Migration skills assessment and RPL — two different things |

Qualifications

Full AQF qualifications, delivered as workplace training. Each page carries the national code, the core and elective split, the packaging rules and the CRICOS position.

| Qualification | Size and note | | --- | --- | | SIT30622 Certificate III in Hospitality | 15 units, 6 core — the general hospitality qualification | | SIT30722 Certificate III in Hospitality (Restaurant Front of House) | 20 units, 9 core — RSA and cash handling are mandatory here, not elective | | SIT30821 Certificate III in Commercial Cookery | 25 units, 20 core — an unusually high core ratio | | BSB30120 Certificate III in Business | 13 units, 6 core — not equivalent to the BSB301xx codes it supersedes | | SIT40422 Certificate IV in Hospitality | 21 units, 9 core, CRICOS 116358F — three of the nine core units are HR units | | SIT40521 Certificate IV in Kitchen Management | 33 units, 27 core — the largest qualification we deliver | | BSB40520 Certificate IV in Leadership and Management | 12 units, 5 core — supersedes BSB42015, recorded as equivalent | | SIT50422 Diploma of Hospitality Management, hotel management stream | 28 units, 11 core | | SIT50422 Diploma of Hospitality Management, culinary

stream | 28 units, 11 core, CRICOS 115534C — the same national code as the hotel stream | |
SIT50322 Diploma of Event Management | 20 units, 13 core, CRICOS 118427D |

Three addresses describe SIT40422 Certificate IV in Hospitality rather than one: the full page above, and two shorter pages that point to it — /courses/certificate-iv-in-hospitality and /workplace-training/certificate-iv-in-hospitality-2 . There is one qualification, not three.

Delivery is not uniform. All eight states and territories for SIT30622, SIT30722, SIT40422, SIT20421 and all business and community services qualifications; SA, TAS, VIC and WA for commercial cookery; VIC and WA for kitchen management; Victoria only for both diplomas.

Short courses and single units

| Course | The accredited position | | --- | --- | | Barista course | What SITHFAB025 actually assesses, and how it differs from a non-accredited coffee course | | Barista training in Sydney | The same unit from a New South Wales angle — and why NSW adds no state layer to coffee, unlike RSA and food safety | | Barista master class | "Master class" is a delivery format, not a credential — there is no such unit | | Latte art | Not separately assessed, even inside the accredited espresso unit | | Coffee appreciation | Not an accredited unit; the page names the accredited alternative | | Bartending | The cocktail unit, the bar operations units, and what competency requires | | Restaurant waiting | SITHFAB027 needs five service periods; SITHFAB034 needs twelve | | Hospitality package | A bundle of units, not a qualification — there is no national code for a package | | Food handling | SITXFSA005 , and why it is not the same as Food Safety Supervisor training | | Virtual food handling | The same SITXFSA005 unit and the same Statement of Attainment, delivered online | | Food Safety Supervisor | The units, the legal requirement, and how the rules differ by state | | First aid | HLTAID009 , HLTAID011 and HLTAID014 — and what the law does and does not require on renewal | | Responsible Service of Gambling | Victorian RSG is free approved training: online modules through RSG Online and venue-arranged sessions with venue support workers. National SITHGAM training does not replace it. |

RSA by jurisdiction

Responsible Service of Alcohol is one nationally recognised unit under eight liquor regimes. The certificate does not travel freely between states.

| Page | The jurisdiction-specific point | | --- | --- | | RSA in Australia | The eight-jurisdiction matrix in full | | Victoria and Melbourne | The two-stage process: the unit, then the Liquor Control Victoria Learning Hub | | New South Wales and Sydney | Competency cards, approved courses, temporary-interstate recognition and bridging eligibility | | Queensland | No expiry, no state provider register, and the actual penalties | | Western Australia and Perth | How recognition works, and why there is no state approved-provider scheme to be approved by | | RSA online | What online delivery does and does not settle | | RSA online across NSW, VIC, QLD and WA | The four-state comparison, and why LCV approves providers by delivery mode |

About us

| Page | What is on it | | --- | --- | | About us | Registration facts, scope of registration, and the CRICOS position | | Our story | Thirty years on the National Register, including the 2017 move from the Victorian regulator to ASQA | | Trainers and assessors | Who may teach a vocational course is regulated, not left to the provider | | Policies | Which policies an RTO must hold, and which create rights you can exercise | | Resources | The government systems that hold most of what a student needs | | Student toolkit | The practical stage-by-stage guide | | Skills assessment | Trades Recognition Australia and migration assessment versus recognition of prior learning | | Contact | Campuses, phone, email, and enquiries routed by purpose | | Expression of interest | The pre-training review and what to raise at it | | Success stories | What workplace and school training arrangements involve in practice | | ahs hospitality | Certificate IV in Hospitality delivered to housekeeping staff | | Fonda Mexican | The training pathway that applies to a restaurant group | | Mentone Grammar | A school hospitality upskilling program |

Articles and guides

All 117 articles are listed below, grouped by subject. News and guides is the index page and its grouping is the authoritative one; the grouping here is a way in.

RSA and gaming

How long does an RSA last | Can I renew my RSA online in Victoria | Who needs an RSA course | How to get an RSA certificate | RSA training course scams | How do I get my bar and gaming licence | RSA Melbourne update | How much does an RSA course cost | Managing intoxicated patrons

Food safety and food handling

Understanding Standard 3.2.2A and the food safety management tools | What food safety certificate do I need | Who needs a food handling certificate | Who needs one in Victoria | What is a food handling certificate | How to get a food handling certificate | Food handling certificate | How long does a food handler certificate last in Victoria | How long does a food handling certificate last in Victoria | How much is a food handling certificate in Victoria | Food Safety Supervisor certificate | How to get an FSS certificate | How long does an FSS certificate last in Victoria | How long do I need to keep records for | Why food safety and handling matters | Benefits of food safety training | Why so many certificates and regulations in the food industry | Why nationally recognised certificates matter in the food industry

Coffee and barista

How long does barista training take | How long to become a good barista | How to become a successful barista | How much experience does a barista need | Benefits of barista training | Milk texturing 101: microfoam and temperature | Making great coffee at home | How coffee connects us | A barista's typical shift schedule | A barista course for team building | Melbourne's bar and barista short course | Why employers value the bar and barista short course | The bartending and barista training package

Bar and bartending

The essential bartender's toolkit | Bartender interview questions and sample answers | How long to become a certified mixologist | Securing the best bartender job | How to score that awesome bar job | Why complete bartender education and training | Our bartending courses teach more than how to pour | Does bartending in Australia offer flexible working

Starting and building a career

How to build a career in hospitality | Careers in hospitality management | What career paths can a hospitality qualification open | How far can a hospitality qualification take you | How a course in hospitality can take you anywhere | What hospitality jobs are in demand in Australia | What hospitality management graduates do | Five tips to help you get into hospitality management | A strategic guide to switching careers | Entering the workforce for the first time | Securing work after education | Three crucial soft skills | Three key takeaways for a hospitality career | Why January is a good time to invest in your career | The Accommodation Association Jobs Victoria initiative

Choosing a course and funding

Your guide to selecting the right hospitality course | The difference between a good and a bad course provider | What hospitality courses cost in Australia | Government-funded hospitality training with practical placement | Launch your career with government-funded training | A deep dive into our training | Five reasons to get a certificate in hospitality | Why formal certifications matter | The culinary and hotel management streams of SIT50422 | Five key things a quality management course should teach

Hiring and managing staff

Five tips to hiring hospitality staff | Four common mistakes employers make when hiring | Creating a successful onboarding program | How to motivate employees in hospitality | Managing and motivating your team | How to find the best chef for your kitchen | How to train up a hospitality manager | Steps for rostering and time management | The power of positive reinforcement in training | Skills hospitality employees should have

Training and development

Getting the most out of your training | How to create an effective training plan for your business | Why certified training is vital | Why the industry takes training seriously | The benefits of cross-training | Implementing a successful cross-training program | Training hospitality workers for success | Environmental training for employees | The benefits of returning to face-to-face learning | How to keep learning online | Education during lockdown | How to balance education, work and life

Customer experience

How to deliver exceptional customer service | How to measure and improve customer service | Dealing with difficult guests | The key to building a loyal customer base | Changing customer expectations | The art of upselling | Understanding cultural awareness in hospitality | The importance of cultural competence

Running a hospitality business

How to take a restaurant to the next level | A strategic approach to expanding your restaurant or cafe | Tips for taking your restaurant online | Improving bookkeeping in your business | Health and safety best practice in hospitality | How social media can impact your hospitality business

Pay, tax and working in Australia

Working hours, rosters and public holidays | Superannuation, tax and payslips | How to apply for a tax file number | Setting up a bank account in Australia | Visa checklist

Seasonal

Keeping your Christmas party stress-free | Hospitality tips to dazzle your guests at Christmas

Also in the index: Life or death (ABC Everyday) .

Two addresses that used to be empty

Until 30 September 2026 this page listed two addresses as carrying no text, and attributed that to an error on the origin site. That attribution was wrong. Both were content records left in draft status and never published, which is why they served only site furniture. Both are now written and live:

Barista training in Sydney NSW — SITHFAB025 from a New South Wales angle, including why NSW imposes no state layer on coffee while it does on RSA and food safety.

RSA online across NSW, VIC, QLD and WA — the four-state comparison of what "online" means to each liquor regulator.

The distinction matters for anyone auditing this site: a draft record and an origin error look identical from outside, and only the content record tells them apart.

The provider record, in one place

A route list is more useful with the provider's own identifiers beside it, so they can be checked without leaving the page.

||| --- | --- || RTO code | 3722 , registered 1 June 1994 , current period to 30 June 2032 , regulated by ASQA since 8 September 2017 || Scope | 17 current qualifications , 81 current skill sets , 579 current

units , all at extent "deliver and assess" | | CRICOS | 04242E , three qualifications only — SIT40422 (116358F), SIT50322 (118427D), SIT50422 (115534C) | | Framework | Outcome Standards for RTOs , from 1 July 2025 , four Quality Areas containing 23 Outcome Standards |

Four obligations worth naming, because they are the ones a reader most often arrives looking for. Standard 1.6 requires recognition of prior learning to be offered and Standard 1.7 covers credit transfer. Standard 2.2 of the Outcome Standards for RTOs requires a pre-enrolment review of skills and competencies including language, literacy, numeracy and digital literacy — the pre-training review; name the instrument, because the National Code 2018 has a different Standard 2.2. Standards 3.1, 3.2 and 3.3 govern workforce numbers, credentials and industry currency respectively.

For nationally recognised training, a USI is generally required before a qualification or Statement of Attainment can be issued, unless an applicable exemption applies. See the official USI exemption guidance . It is free; recover an existing USI rather than creating another. Certification must be issued within 30 calendar days of completion of assessment, subject to the applicable issuance requirements, including payment of agreed fees. Your USI must not be printed on the certificate.

About us

Complete Hospitality Training (Vic) Pty Ltd , RTO 3722 , CRICOS provider code 04242E , ABN 27 006 947 262, ACN 006 947 262. Level 3, 28 Elizabeth Street, Melbourne VIC 3000, and 410 Elizabeth Street, Surry Hills NSW 2010. Contact melbourne@cht.edu.au or +61 3 9654 1554 .

We link to the relevant course and regulatory sources in this guide. Check those sources for current requirements, and confirm course availability, delivery, fees and entry requirements with us before enrolling.

How many pages are on this site?

166 routes: 49 provider and course pages, and 117 articles. All 166 now carry authored content, and every route is linked from this page.

Is this the same as cht.edu.au?

It mirrors the same material in a form built for machine reading: one page per address, no scripts required, and the regulatory detail stated rather than implied.

How current is it?

Each page states the date its regulatory position was checked and against what. Vocational and liquor licensing rules change without much public notice, so verify anything you are about to rely on with the relevant regulator before acting on it.

Where is the machine-readable sitemap?

At /sitemap.xml. This page is the human- and agent-readable version of the same route list, with a description of what is on each page.

Which pages carry the most detail?

The state RSA pages and Food Safety Supervisor (/courses/food-safety-supervisor/) are the longest, because the rules genuinely differ by jurisdiction. SIT30622 (/workplace-training/sit30622-certificate-iii-in-hospitality/) and SIT40422 (/workplace-training/certificate-iv-in-hospitality/) are the most detailed qualification pages, and policies (/policies/) sets out the regulatory framework in full.

How many qualifications do you hold on scope?

Seventeen current qualifications, plus 81 current skill sets and 579 current units, all at extent "deliver and assess". This site describes the subset CHT actively delivers, and one of the seventeen, SIR30216 Certificate III in Retail, expired on 28 June 2024.

Do any articles cover the same subject twice?

Yes. Food handling certificate currency in Victoria has two separate pages, at [/news/how-long-does-a-food-handler-certificate-last-in-victoria/](#) and [/news/how-long-does-a-food-handling-certificate-last-in-victoria/](#), and several food handling questions overlap. Both are listed above rather than hidden, so an agent can see they address the same rule and not two different ones.

Why do some pages decline to quote prices?

Because a fee printed on a page ages badly, and a stale figure is worse than none. Where a price would otherwise appear, the page tells you to confirm the current fee directly.

Why are there no in-page anchor links?

Because headings on this mirror carry no anchor identifiers, an in-page [#anchor](#) link would not resolve. Pages link to other pages instead.

Can I verify your registration independently?

Yes, and you should. Search RTO 3722 on training.gov.au (<https://training.gov.au/>), the National Register, which is the authoritative record of registration, legal identity, trading names and scope. CRICOS registration is at cricos.education.gov.au under provider 04242E.

Does this site publish your own policy documents?

No. Policies ([/policies/](#)) sets out the obligations that apply to every RTO and summarises our published positions where our own material covers them, and tells you to request the current document. The Student Handbook, refund policy and privacy policy come from us directly.

Which pages should an employer read?

Success stories ([/success-stories/](#)) for how workplace arrangements work, the qualification pages for what the training contains, and resources ([/resources/](#)) for the award coverage and pay framework. Contact ([/contact/](#)) explains what to have ready for an employer enquiry.

Which pages should an international student read?

Expression of interest ([/eoi/](#)) for the CRICOS position and the written agreement, policies ([/policies/](#)) for the National Code obligations, and visa checklist ([/news/visa-checklist/](#)) and setting up a bank account ([/news/setting-up-a-bank-account-in-australia-a-guide-for-international-students/](#)) for the practical side.

Which regulatory framework does this provider operate under?

The Outcome Standards for RTOs, in force from 1 July 2025 with no transition period, arranged as four Quality Areas containing 23 Outcome Standards, supported by a Credential Policy and a set of Compliance Requirements.

Do I need a USI, and will it appear on my certificate?

For nationally recognised training, a USI is generally required before your qualification or Statement of Attainment can be issued, unless an applicable exemption applies. We can explain the requirements for your enrolment. See the official USI exemption guidance (<https://www.usi.gov.au/students/create-your-usi/exemptions-usi>). Creating a USI is free; recover an existing one rather than creating another. Your USI must not be printed on your qualification or Statement of Attainment.

How long should a certificate take to arrive?

Within 30 calendar days of the assessment being completed, provided the training product is complete and all agreed fees are paid.