

Work With Us - Complete Hospitality Training

Canonical: <https://cht.edu.au/work-with-us/>

Details:

Employers come to an RTO for two different reasons, and they lead to different answers. One is compliance — a legal requirement your business must meet. The other is capability — staff who can do more. This page separates them.

Training that discharges a legal obligation

Several hospitality obligations sit on the business , not the worker, and training is how they are met.

Obligation	What it needs	Where it applies
Responsible Service of Alcohol	SITHFAB021 , but the provider rules differ by state	Everywhere alcohol is served
Food handler training	SITXFSA005	Category 1 and 2 food businesses under Standard 3.2.2A
Food Safety Supervisor	SITXFSA005 + SITXFSA006	One nominated person per business; 5-year renewal
First aid	HLTAID011 or similar	Set by your WHS risk assessment

Two traps worth knowing before you buy:

RSA does not transfer freely between states. If you operate in more than one state, staff certificates may not carry across. New South Wales and South Australia do not accept an interstate certificate at all. See RSA .

Food handler training is not Food Safety Supervisor certification. They are different units and different obligations, and in New South Wales the FSS certificate must come from an RTO approved by the NSW Food Authority. See food handling .

Training that builds capability

For staff development, the question is which qualification and how much of it is fixed.

Certificate III in Hospitality — 15 units, broad, suits general floor staff

Certificate III (Restaurant Front of House) — 20 units, with RSA, food safety and cash handling as core

Certificate IV in Hospitality — 21 units, the supervision step: rostering, budgets, conflict, WHS

Certificate IV in Leadership and Management — 12 units, transfers across industries

The full set with unit counts, core ratios and delivery states is on workplace training .

Where recognition of prior learning saves real money

This is the most under-used option in workplace training.

If your staff have years of experience but no formal qualification, recognition of prior learning assesses that experience against the units directly. RTOs are required to offer it under Standard 1.6 , and credit transfer under Standard 1.7 .

It matters most on the larger qualifications. Certificate IV in Kitchen Management is 33 units ; an experienced chef may already demonstrate many of them. RPL is a genuine assessment against the same evidence, not a shortcut — but for the right cohort it is faster and cheaper than teaching what people already know.

Raise it at the pre-training review , which each learner completes individually before enrolling.

Delivery is state-restricted

An RTO may only deliver within its registered scope, and CHT's is not uniform. This matters for multi-site employers.

Delivery area	Qualifications
All 8 states and territories	SIT30622, SIT30722, SIT40422, SIT20421, all BSB, all CHC
SA, TAS, VIC, WA	Commercial cookery
VIC, WA	Kitchen management
Victoria only	Both diplomas

Beyond hospitality

Worth noting because the name does not suggest it: CHT also delivers business qualifications (Certificate III and IV, Diploma) and community services qualifications covering individual support, ageing support, and leisure and health — all available in every state and territory.

Migration skills assessment

Separately from training, CHT is appointed by Trades Recognition Australia to conduct migration skills assessments for Chef (ANZSCO 351311) and Cook (351411) under the TSS and Offshore programs. Relevant if you are sponsoring skilled staff. See TRA assessment .

Note the applicant, not the employer, is TRA's customer, and TRA approves the outcome that the RTO recommends.

What to have ready when you enquire

The qualification or units you need, if known

How many staff , and in which states they work

Whether the driver is compliance or capability

Whether staff have existing experience or units that might attract RPL or credit transfer

Common questions

Can you train our staff on site?

Workplace delivery is available for qualifications on CHT's scope, subject to the state restrictions above. Contact CHT to discuss.

Will one RSA certificate cover staff in every state?

No. Queensland and Western Australia accept an interstate certificate without conditions; Victoria requires an LCV-approved provider; New South Wales and South Australia require local retraining.

Can experienced staff skip parts of a qualification?

Potentially, through RPL or credit transfer. Both must be offered, and both are assessments rather than waivers.

Do we need a Food Safety Supervisor?

If you are a category 1 or 2 food business, yes, and the certification must be renewed every five years. The rules differ by state — see Food Safety Supervisor .

What do staff receive?

A qualification testamur for a full qualification, or a Statement of Attainment for units. Both appear on the individual's national training transcript.

Can international staff enrol?

Only in the three CRICOS-registered courses, and only if they hold a student visa. Other visa types have different rules.

Contact

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See workplace training , all courses or express an interest .

Scope verified against training.gov.au for RTO 3722 as at September 2026.